



March 20, 2020

The Honorable Mitch McConnell  
Majority Leader  
United States Senate  
U.S. Capitol Building, Room: S-230  
Washington, DC 20515

The Honorable Charles Schumer  
Minority Leader  
United States Senate  
Hart Senate Office Building, Room: 419  
Washington, DC 20510

The Honorable Nancy Pelosi  
Speaker  
United States House of Representatives  
U.S. Capitol Building, Room: H-232  
Washington, DC 20515

The Honorable Kevin McCarthy  
Minority Leader  
United States House of Representatives  
U.S. Capitol Building, Room: H-204  
Washington, DC 20515

Dear Majority Leader McConnell, Minority Leader Schumer, Speaker Pelosi, and Minority Leader McCarthy:

On behalf of the National Association of State Medicaid Directors, the National Association of State Directors of Developmental Disabilities Services, and ADvancing States, we are writing to request state administrative relief in the upcoming legislation regarding coronavirus disease 2019 (COVID-19). Specifically, **we request a delay in the deadline for implementing Electronic Visit Verification (EVV) requirements that were included in the 21<sup>st</sup> Century Cures Act.** Our associations collectively represent the government agencies responsible for administering a wide range publicly funded health care and long-term services and supports for older adults and people with disabilities in every state and territory.

We first want to express our appreciation for the relief packages that have been introduced and passed thus far. As our nation collectively works to address the pandemic, it is requiring our members in every state to reassign their staff and divert their limited administrative resources towards this pressing issue. The current situation requires extensive efforts from the state agencies to develop and submit necessary federal waivers, monitor service closures, establish alternate delivery mechanisms, implement back-up plans, and respond to individual members who are in crisis. Perhaps most importantly, our members are trying to sustain the essential provider networks within the states to protect ongoing access to essential LTSS. Providers across the country are also taking extraordinary measures to ensure continuity of services.

Because of these unexpected strains on the program administration and our service systems overall, staff are unable to spend time operationalizing new federal requirements and will therefore be unable to meet the deadlines originally anticipated in federal and state planning. As you know, the 21<sup>st</sup> Century Cures Act requires states to implement EVV for personal care services (PCS) requiring an in-home visit no later than January 1, 2020 and for home healthcare services no later than January 1, 2023. The original deadline for EVV PCS was 2019; however, Congress passed a one-year reprieve in response to delays in federal guidance that limited state ability to meet this timeline. Over the past several years, states have worked diligently to



**NASDDDS**

National Association of State Directors of Developmental Disabilities Services



**NAMD**  
National Association of  
Medicaid Directors

implement EVV despite unclear requirements and shifting federal guidance. Due to these challenges, much work remains before the systems become operational. However, at this juncture, state policy and program staff must spend their time addressing the immediate crisis and EVV cannot be a priority.

*Recommendation:* Delay the effective date of the Cures Act EVV penalties by no less than one year.

We appreciate the ongoing bipartisan efforts to address COVID-19. We and our members remain committed to assuring that the health and welfare of the individuals we serve are maintained. If you have any questions regarding this letter, please feel free to contact Damon Terzaghi at [dterzaghi@nasuad.org](mailto:dterzaghi@nasuad.org).

Sincerely,

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Cc: Members of the U.S. Senate  
Members of the U.S. House of Representatives