

Welcome to the NCI-AD Call



The webinar will start at 3 p.m. EST
Please press *6 to mute your line
All callers will be on mute until after the
presentation.

Dial-in number:

888-346-3659

Access code:

33688

NCI-AD Pilot Results

2-10-2015

Benefits of Participation

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- Provides timely and actionable data over time;
- State owns their own data;
- Receive state specific data reports and technical assistance;
- Captures the performance of state LTSS systems regardless of funding source (Medicaid/non-Medicaid/Older Americans Act) or setting (home, SNF);
- Gathers information directly from randomly-selected consumers through face-to-face interviews;
- Focuses on how consumers experience services and how services impact their quality of life (goes beyond service satisfaction); and
- Provides state-to-state comparisons.

- 3 pilot states: Minnesota, Georgia, and Ohio
- Sample could include recipients of Medicaid state plan and waiver services (aging or non-I/DD disability), Older Americans Act services, and state-funded only services
- Each state to collect at least 400 interviews
- Oct 2013 – Jan 2014 – TA Calls with each state individually
- Jan 2014 – First round of interviewer training in Georgia
 - ▣ Feb 2014 – Minnesota & Apr 2014 – Ohio
- Gave until the end of September 2014 to complete pilot
 - ▣ As of beginning of Aug 2014 all states had submitted data

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Pilot Results

Sample Overview

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State 1: Total N = 806

- Waiver: Under 65, classified as disability in waiver: N = 110 (14%)
65 and older, classified as older adults in waiver: N = 245 (30%)
- OAA and some state services: N = 394 (49%)

State 2: Total N = 357

- Disability in waiver: N = 118 (33%)
- Older adults in waiver: N = 170 (48%)
- OAA: N = 67 (19%)

State 3: Total N = 409

- Disability in waiver: N = 94 (23%)
- Older adults in waiver: N = 272 (66%)
- OAA: N = 37 (9%)

Background information

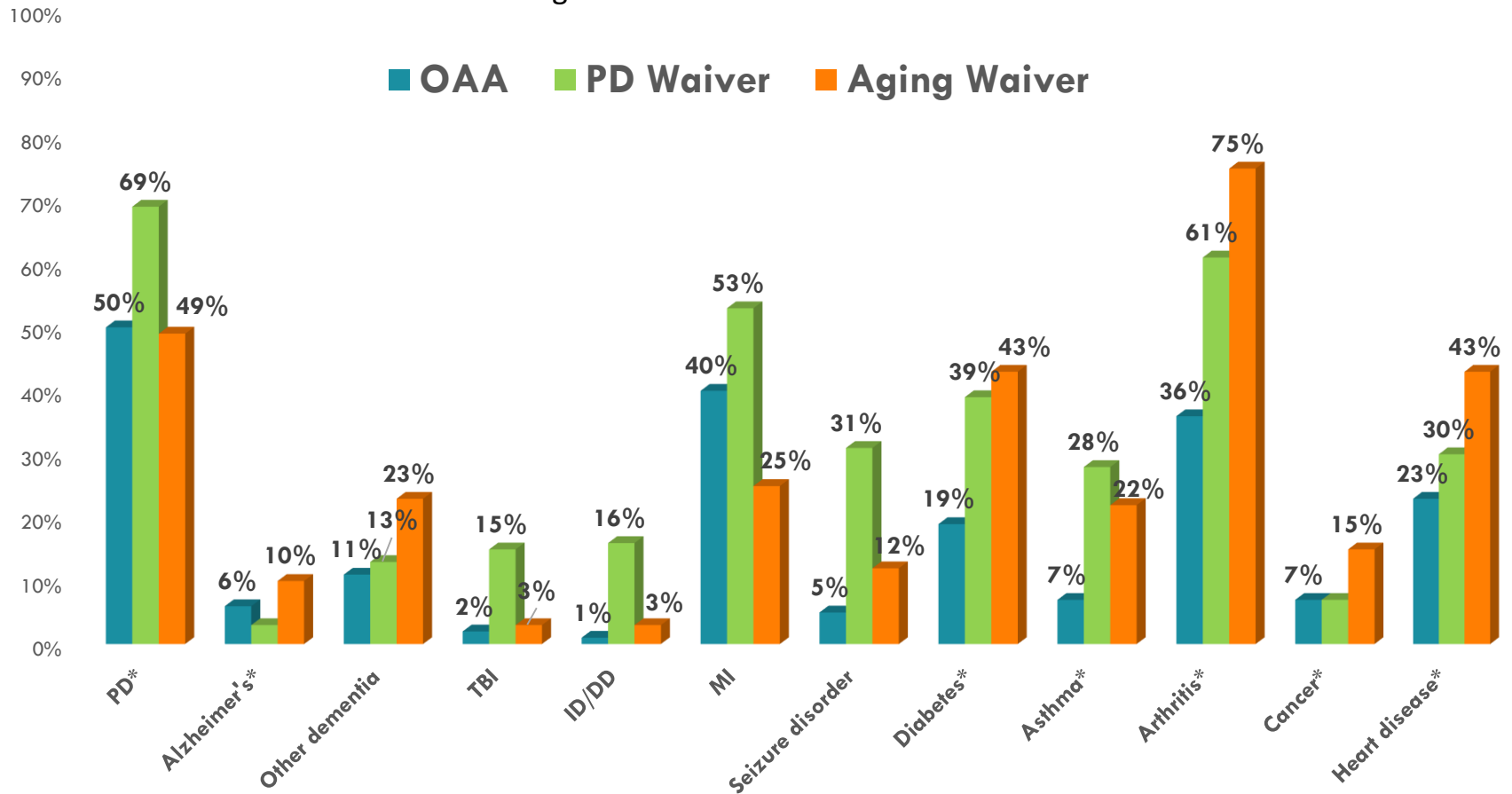
	Who the person lives with							
	Alone	Spouse/ partner	Parent	Child	Other family	Friends	Congregate setting	Other
State 1	27%	9%	0%	8%	4%	0%	37%	14%
State 2	52%	20%*					21%	5%
State 3	56%	16%	4%	9%	10%	2%	0%	3%

* State 2's administrative data did not allow for distinguishing whether person lived with a spouse, any other family, or friends

	Usual living arrangement					
	Own/family home or apt	Adult family home	Assisted living	Other senior housing/ retirement community	Nursing facility	Other
State 1	40%	3%	48%	4%	2%	4%
State 2	81%	8%	0%	0%	0%	10%
State 3	98%	0%	2%	0%	0%	0%

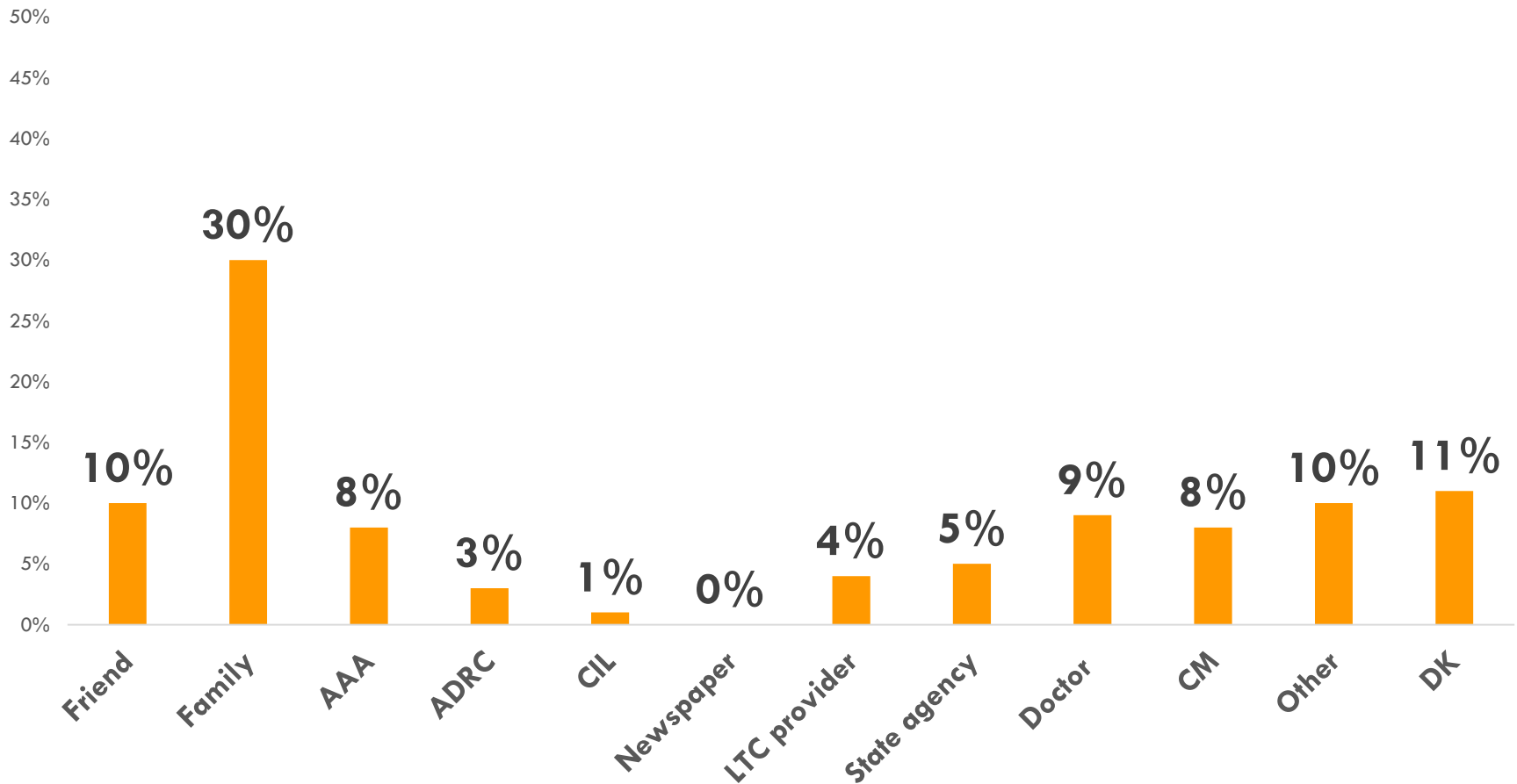
Background information – Snapshot of Health

* based on 2 states
Missings excluded from denominator



How Person Heard About Services

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Community Participation

- Person participated in some social activity in last 30 days (either inside of home or outside of home):

	No	Yes
State 1	15%	85%
State 2	28%	72%
State 3	41%	59%

- Why hasn't participated: Did not want to, Health/physical limitations, Transportation, Accessibility
- Person participated in some social activity in last 30 days, by program:

	OAA	PD Waiver	Aging Waiver
State 1	89%	82%	83%
State 2	75%	72%	71%
State 3	63%	68%	56%

Community Participation

- Person gets to do things outside of home when they want to:

	No	Sometimes	Yes	N/A - Doesn't want to
State 1	17%	15%	66%	2%
State 2	11%	9%	76%	4%
State 3	17%	15%	58%	11%

- Why not:
 - ▣ Health/physical limitations
 - ▣ Transportation
 - ▣ Accessibility
 - ▣ Cost

Choice and Decision Making

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- Person can eat meals when they want to

	No	Sometimes	Yes
State 1	23%	3%	75%
State 2	9%	2%	88%
State 3	4%	4%	93%

- Person can get up and go to bed when they want to

	No	Sometimes	Yes
State 1	5%	2%	93%
State 2	2%	5%	93%
State 3	1%	2%	97%

Relationships

■ Can see or talk to family as often as they want to

	No	Sometimes/some family	Yes
State 1	1%	3%	95%
State 2	10%	9%	82%
State 3	8%	9%	83%

■ Can see or talk to friends as often as they want to

	No	Sometimes/some family	Yes
State 1	2%	3%	95%
State 2	7%	6%	87%
State 3	7%	8%	86%

Satisfaction with Living Arrangement

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■ Person would prefer to live somewhere else

	OAA	PD Waiver	Aging Waiver
State 1	2%	21%	16%
State 2	14%	40%	18%
State 3	28%	44%	28%

■ What prevents person from living somewhere else?

- Finances
- “too much trouble to move”
- Health/physical/mental condition
- Accessibility
- “don’t know anything else”/fear of change

Satisfaction with Services

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■ General satisfaction with services:

	Very dissatisfied	Somewhat dissatisfied	Neutral	Somewhat satisfied	Very satisfied
State 1	1%	2%	2%	15%	82%
State 2	2%	3%	5%	19%	70%
State 3	1%	4%	3%	27%	65%

■ Very satisfied with services, by program:

	OAA	PD Waiver	Aging Waiver
State 1	86%	71%	83%
State 2	75%	59%	78%
State 3	57%	52%	71%

Satisfaction/Needs

■ Services meet needs:

	No	Some needs/services	Yes
State 1	3%	6%	90%
State 2	2%	12%	84%
State 3	3%	16%	80%

■ All service needs met, by program:

	OAA	PD Waiver	Aging Waiver
State 1	92%	91%	91%
State 2	81%	81%	88%
State 3	83%	63%	85%

Coordination of Care

- Person felt ready/comfortable to go home after rehab/hospital stay:

	No	In-between	Yes
State 1	5%	4%	91%
State 2	13%	4%	83%
State 3	8%	8%	85%

- After leaving rehab/hospital, someone followed-up to make sure the person had the services/supports they needed:

	No	Yes
State 1	8%	70%
State 2	16%	79%
State 3	18%	73%

Coordination of Care

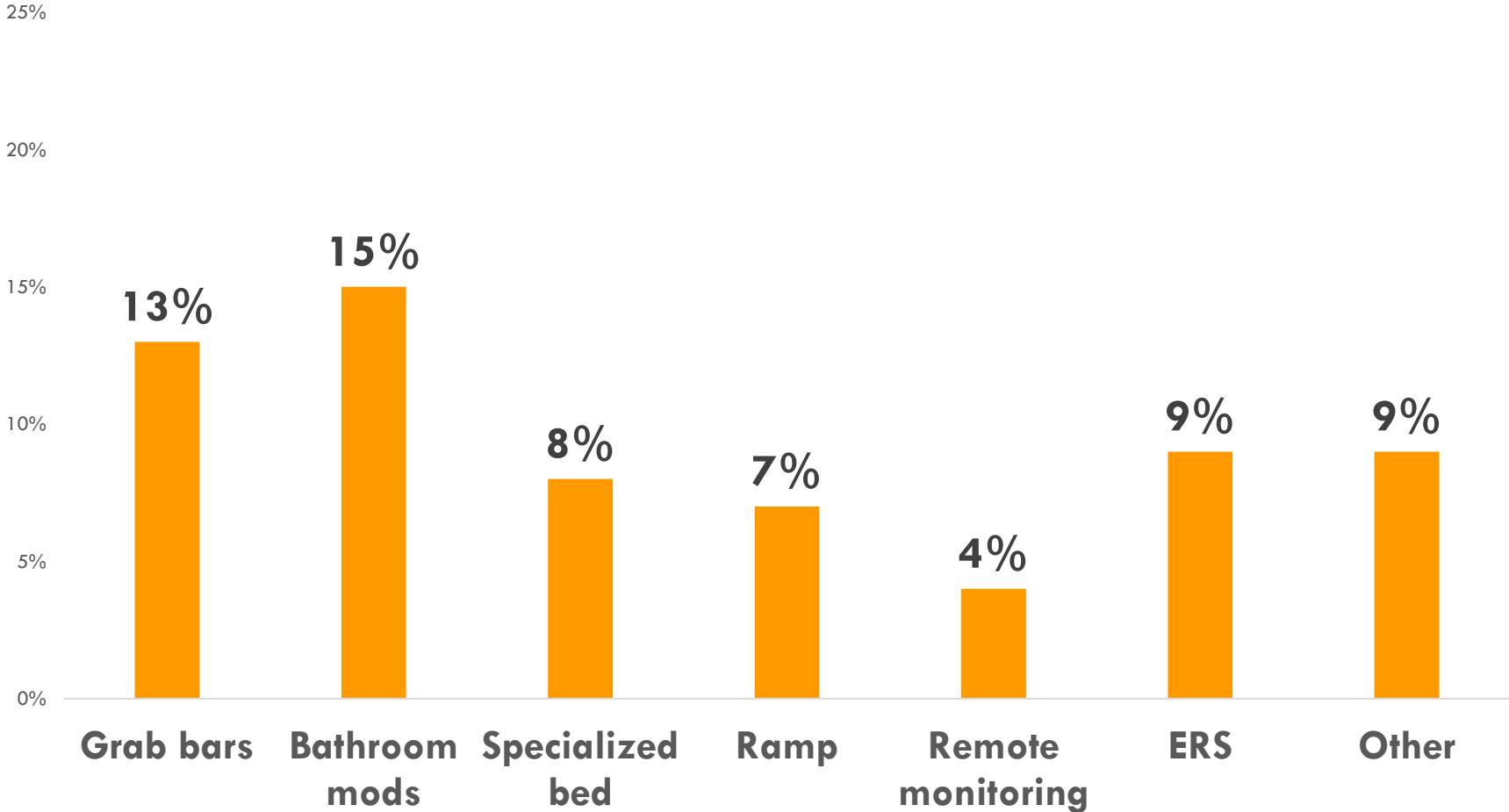
■ Person can reach case manager:

	No	Sometimes	Yes
State 1	10%	3%	82%
State 2	4%	8%	87%
State 3	6%	11%	81%

■ If the person has unmet needs, has their case manager talked to them about service that might help?

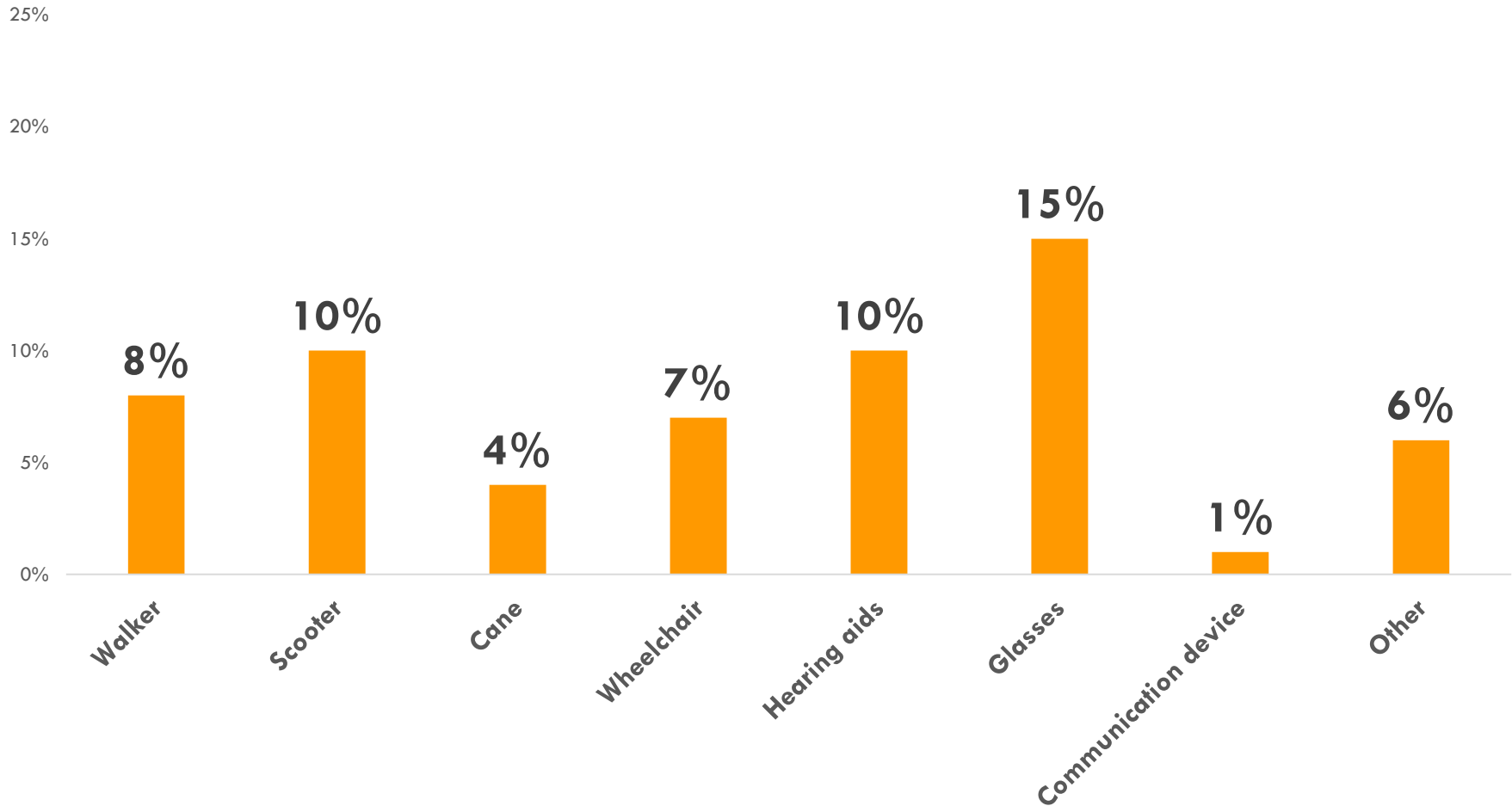
	No	Maybe, not sure	Yes	DK/Unclear/Refused
State 1	9%	14%	64%	14%
State 2	36%	13%	49%	3%
State 3	36%	9%	52%	3%

Access – Home Modifications Needed



Access – Assistive Devices Needed

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Access Transportation

- The majority of people have transportation to get to medical appointments/pick up their medications.
- However, fewer people said they have transportation to do things outside of home when they want to (not to medical appointments):

	No	Sometimes	Yes
State 1	19%	16%	65%
State 2	13%	14%	73%
State 3	14%	18%	68%

- 30% of people are afraid of falling.
- Of those afraid of falling, someone has worked with the person to help reduce that risk/fear:

	OAA	PD Waiver	Aging Waiver
State 1	61%	48%	53%
State 2	50%	34%	56%
State 3	56%	58%	54%

Health and Care Coordination

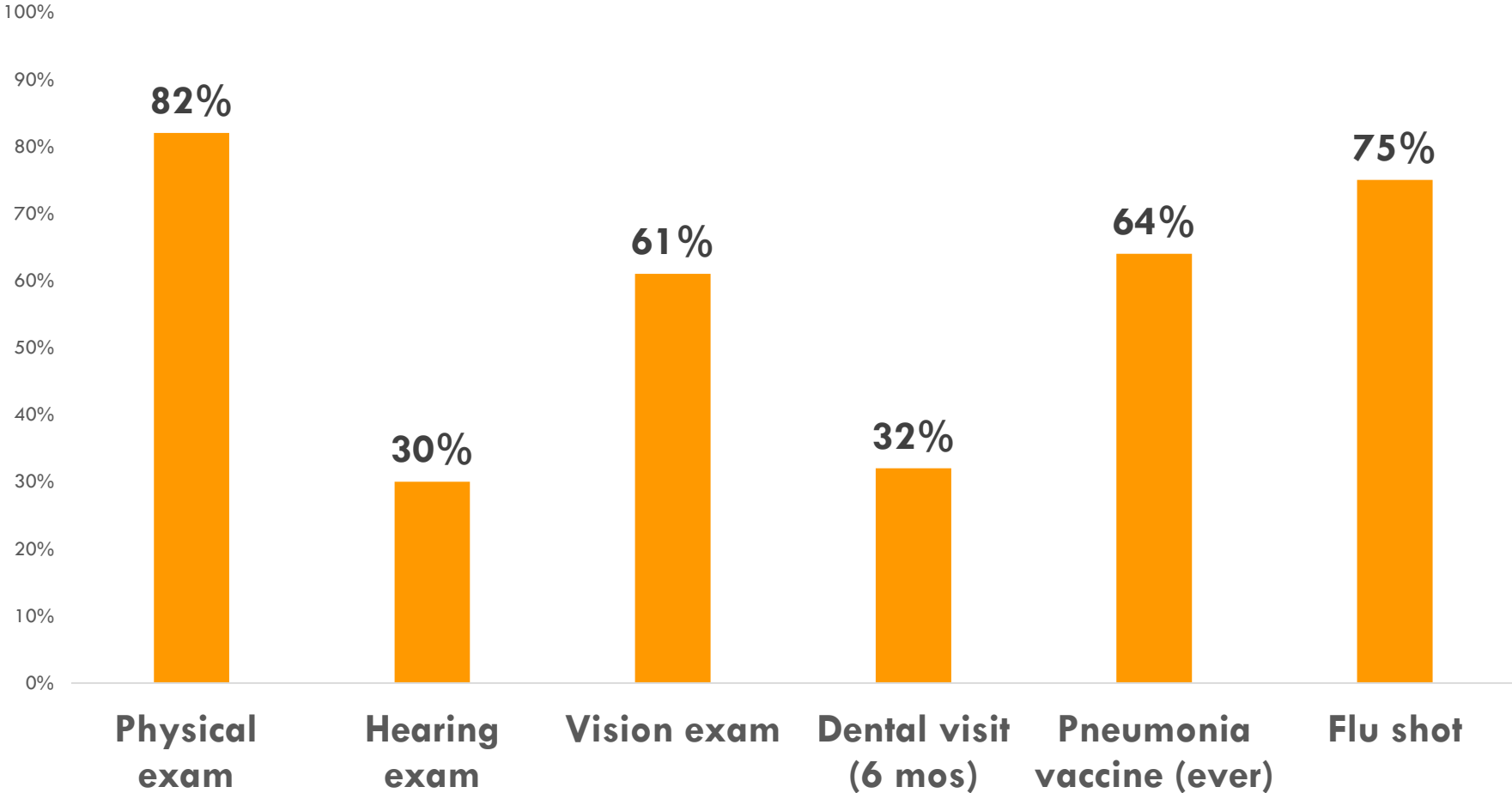
- Person can get an apt to see primary care doctor when needed:

	Sometimes/ rarely	Usually	Yes, always
State 1	1%	3%	95%
State 2	7%	9%	83%
State 3	4%	5%	90%

- Person gets enough info and support to manage chronic conditions:

	No	Maybe, some	Yes
State 1	1%	4%	95%
State 2	5%	6%	86%
State 3	2%	7%	90%

Preventive Health Care



- Person has trouble remembering basic things:

	No	Sometimes	Yes, often
State 1	66%	21%	13%
State 2	60%	23%	17%
State 3	51%	32%	17%

- Talked to someone about this trouble:

	No	Yes
State 1	53%	47%
State 2	37%	63%
State 3	41%	59%

Rights and Respect

- Person feels they have enough privacy in their own home

	No	Yes
State 1	9%	91%
State 2	6%	95%
State 3	5%	95%

- Person feels paid support workers treat them with respect:

	No, never	Usually	Yes, always
State 1	0%	6%	94%
State 2	1%	6%	94%
State 3	2%	8%	90%

Self-Direction of Care

■ Person helped plan services:

	No	Yes, some	Yes, all
State 1	12%	16%	67%
State 2	30%	19%	48%
State 3	25%	16%	53%

■ Person did not help plan any of the services:

	OAA	PD Waiver	Aging Waiver
State 1	2%	21%	18%
State 2	37%	17%	37%
State 3	27%	18%	28%

Employment

- Most people do not work – 97%
- However, many people would like a job
(6%, 16%, 14%)

- Yes, would like a job, by program:

	OAA	PD Waiver	Aging Waiver
State 1	1%	19%	5%
State 2	7%	26%	12%
State 3	9%	29%	9%

Everyday Living

- Of respondents who need help, do they get enough help with basic self-care needs (ADLs)?

	No	Sometimes	Yes, always
State 1	13%	7%	80%
State 2	5%	14%	80%
State 3	5%	14%	80%

- Always gets enough help with basic self-care:

	OAA	PD Waiver	Aging Waiver
State 1	69%	85%	85%
State 2	71%	80%	85%
State 3	73%	75%	83%

Everyday Living

- Of respondents who need help, do they get enough help with everyday activities (IADLs)?

	No	Sometimes	Yes, always
State 1	8%	7%	85%
State 2	7%	10%	83%
State 3	5%	13%	82%

- Always gets enough help with everyday activities, by program:

	OAA	PD Waiver	Aging Waiver
State 1	67%	91%	92%
State 2	81%	80%	85%
State 3	72%	76%	86%

Planning for Future

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- Many people said they did not know how to get information/help when planning for future service and support needs.
- **New Question:** “Which of the following forms of decision making assistance do you have in place, if any?”
 - Durable power of attorney
 - Health care proxy
 - Supported decision making (you voluntarily appointed someone to assist you with making decisions about your life)
 - Court-appointed legal guardianship (someone else was appointed by the court to make decisions for you in at least one of these areas: medical, personal or financial)
 - Living will (written instruction for end of life care)

Functional Competence

■ Person feels as independent as they can be:

	No	In-between	Yes
State 1	7%	5%	84%
State 2	8%	8%	82%
State 3	9%	10%	80%

■ Person feels in control of life:

	No	In-between	Yes
State 1	6%	8%	83%
State 2	11%	12%	74%
State 3	11%	14%	73%

■ Most important: 1) health, 2) being independent, 3) feeling in control, 4) safety

How States Can Use NCI-AD Data



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- Budget justifications to state legislatures;
- Providing “big picture” data on the population served;
- Quality improvement efforts;
- Communicating with family and advocates;
- Identifying issues states can flag for deeper analysis;
- Comparing MCOs, AAAs, regions, and/or programs; and
- Quality improvement in MLTSS systems;
- Benchmarking and comparing data nationally; and
- Meeting CMS quality assurances and compliance to new HCBS settings regulation.

Next Steps

Final Survey Revisions and Nationwide Rollout

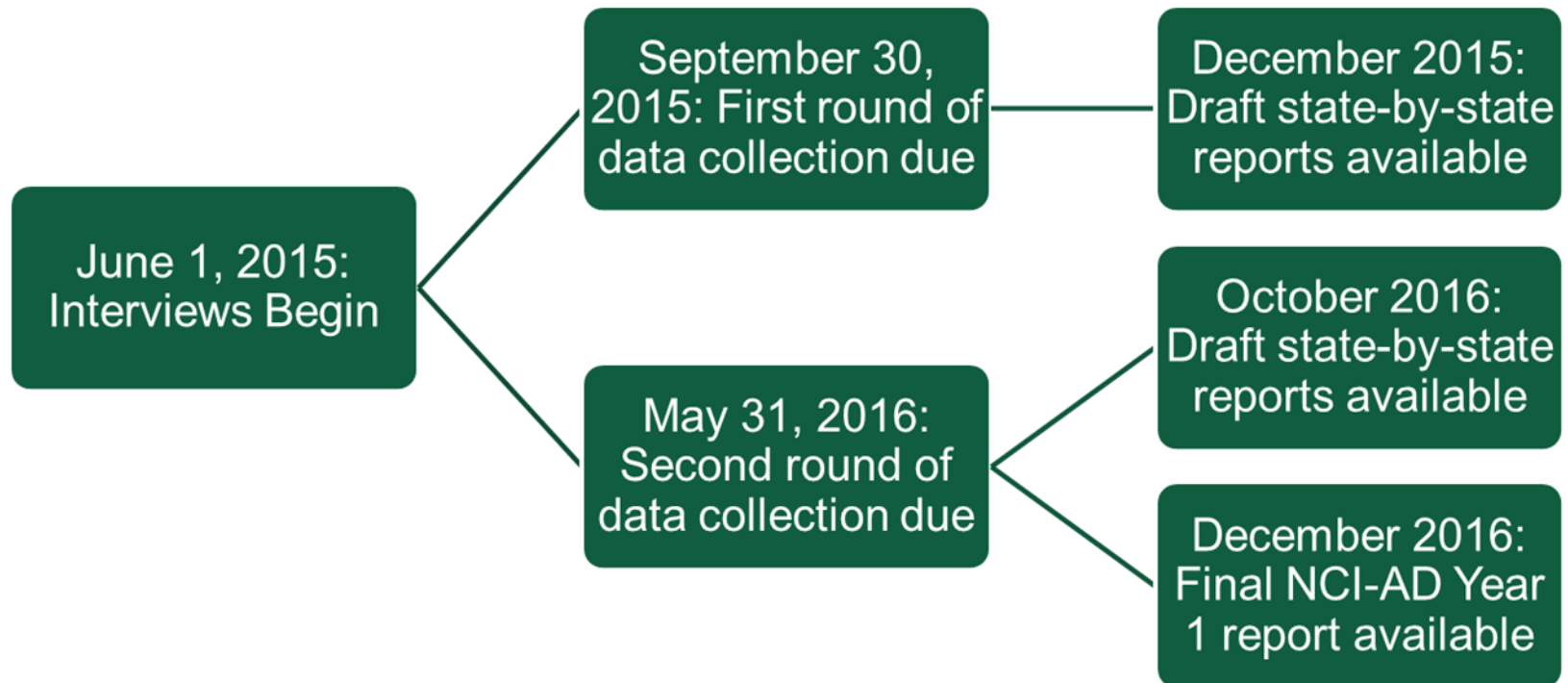
Nationwide Rollout

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- Ongoing introductory conversations with interested states
- Interested in including all public funding sources and all settings in each state's sample
- June 2014 – Now: All-state technical assistance calls
- Beginning state-specific TA and project planning calls
- 9 new states and 3 pilot states committed to Year 1
- Room for 3 more states

Two Rounds of Data Collection

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Data powered by HSRI

Project managed by NASUAD

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<http://nasuad.org/initiatives/national-core-indicators-aging-and-disabilities>